

MCR MULTI-CHANNEL REMOTE TRANSMITTER

REVISION - June 29, 2023

Insite Instrumentation Group, Inc

80 Whisperwood Blvd. Suite 107 Slidell, LA 70458 Phone: (985) 639-0006 Fax: (985) 639-0014 E-mail: info@insiteig.com www.insiteig.com



GENERAL INFORMATION

Product Description

The InsiteIG MCR remote monitoring system allows the user to monitor up to 20 process parameters remotely via any computer or mobile device with internet access. The MCR comes with cloud connectivity for up to three years included with no monthly fees. There is server redundancy with better then 99.9% server uptime and full encryption using standard SSL protocols. Initial configuration is accomplished by using a mobile device through an onboard, isolated Wi-Fi connection. The LPWA (low power, wide area) module will connect to the cloud over any available 4G/LTE network.

The user interface is easy to use and setup is simple. Trend graphing for up to 30 days worth of data points is available. High and low setpoints can be programmed so that operators are notified via text or email in the event of a process disruption. In the event that the MCR loses power it can send a notification alerting the operator that the unit is offline.

WARNING! – Hazardous if moisture or water collects inside the enclosure. Cover is to remain closed and circuit board must remain dry during normal operations.

WARNING! – Before opening, switch off the analyzer line power at the circuit breaker to avoid risk of shock. Line power is present on terminals even when the analyzer is switched off.

WARNING! – Circuit breaker meeting IEC-947-3 must be on line supply, in close proximity to equipment and shall be marked as the disconnecting device for the equipment.

When used in conjunction with the InsiteIG multichannel analyzer, operators can check on dissolved oxygen, suspended solids, pH, and ORP (REDOX) levels. Up to eight sensors can be monitored in any combination. It is also possible to monitor the process temperature when utilizing a dissolved oxygen or pH sensor. The MCR connects to the InsiteIG multichannel analyzer via a digital modbus signal, so only one three conductor signal wire is required to connect the two units. The MCR will automatically configure the cloud with the sensors connected to the analyzer

In addition to the InsiteIG modbus input, there are four isolated 4-20mA analog inputs that can accept third party devices such as level, pressure, and flow meters. The MCR can power the 4-20mA loop or the MCR can be configured so that the third party device is powering the loop.

There are also seven dry contact inputs that can be used for alarms, status, run times, and other on/off type events.

INSTALLATION

1. The MCR should be located convenient for a technician to install and maintain. A handrail mounting kit is available for the standard enclosure (see Drawing IIG01N110). This mounting kit is designed for a standard 2" handrail but can be adapted to square or angle handrails as well.



Use a QR reader app on a mobile device to scan for the Analyzer Mounting video or CLICK HERE

DO NOT! Locate the analyzer where it is likely to be damaged during unrelated or other periodic maintenance such as pressure washing catwalks.



2. Open the enclosure of the MCR. Pass all connection cables through water tight glands or ½" conduit in the bottom of the enclosure (gland and conduit are not supplied). Up to four analog inputs are connected to terminal block TB2 (see drawing IIG09R111). It is important to determine if the analog output of the device being connected is self-powered or needs loop power. If self-powered, then the corresponding "Loop Power" switch (S2, S3, S4, and S5) should be in the OFF position. If the device needs loop power, the switch should be in the ON position. Up to seven dry contact inputs can be connected to terminal block TB3 (see drawing IIG09R111). The connection for the modbus input from the InsiteIG multi-channel analyzer is TB4



Modbus Loop Dry Contact Power Inputs

- 3. The power supply is a switching power supply that will accept 100 to 260 VAC, 50-60 hertz. Power connections should now be made to the terminal block labeled TB1. Turn power "on" by using switch S1 located in the upper center of the circuit board. Close and secure the enclosure.
- 4. Switch the circuit breaker on and the unit will now power up.
- 5. Once the MCR is turned on, the unit will initialize and start trying to connect to the cloud. This process will cause the Blue LED on the circuit board to blink. Once the MCR successfully connects to the cloud the blue LED stops blinking and remains "on". (The blue LED is viewable through the "Data Link" window on the front cover of the MCR.)
- 6. The first time the unit is powered up it could take a significant amount of time to find the best connection path in rare cases this could be measured in hours

Note! – In "Normal Operation" the hinge cover is to remain tightly screwed closed. Under no circumstance is it necessary for the operator to open the enclosure during normal operation.

CREATE AN ACCOUNT

- In order to gain access to the data that will eventually be stored to the cloud by your MCR, you first need to create a user account and set up some basic site identification information for this MCR on the cloud server. Your MCR does not need to be powered up as you complete this set up.
- 2. On your computer or mobile device go to <u>https://connect.insiteig.com</u>.
- 3. Scroll down to Create Account and click.



- 4. Under "User Information" enter the account Type, First Name, Last Name, and Email Address. Then make up your own password for this account and enter it in the Password Field, then again in the Confirm Password field
- 5. Make sure to write your password down.
- 6. .

11:49	\$ 6		@ ∦ 8	9% 🕯
Φ	https://connect.in	•	~	:
	User Informatio	n		
	Account Type Personal OBu	siness	5	
	Email Address			
	Password			
	Confirm Password	9 		
	III O		<	

7. Further down the same page under "Site Information" enter the Site Name, Address, Address 2, Country, City, and State

		
Site		
Infor	mation	Ì
Site Nam	ne	
Address		
Address	2	
Country		
United	States	~
City		
State		

		Information
8.	Continuing down the same page under "MCR Information" enter the Mac Address found on the white label printed on the MCR circuit board. Then enter 24680 for the serial number then click Create Your Account	Enter your first device's info to register it to your new account. You will be able to add more later. Mac Address Serial Number

to register it to your new account. You will be able to add more later. Mac Address Serial Number

🗟 🖉 89% 🖿

11:50 🗭 🕲

MCR

INITIAL SETUP

While many of the configuration settings within the MCR are adjustable over the internet, the initial setup of the MCR requires a local connection

to the MCRs built-in Wi-Fi host port. This is most easily accomplished using either an Android or Apple smart phone or tablet device.

- 1. Download and install the InsiteIG app from the appropriate app store
- 2. The MCR will host a built-in Wi-Fi server for local connections and setup. Use the Wi-Fi settings feature of your smartphone or tablet to temporarily connect to this MCRs "network" while you complete the initial MCR setup.The MCR will appear on your device's list of available Wi-Fi networks with a name that includes this MCRs MAC address (which is printed on a white label on the MCR circuit board).You may receive a warning that this network will not provide you with internet connectivity this warning should be ignored, and



you should make the connection..3. Select Setup (the gears in the bottom, right) to connect directly to the MCR WIFI.

7:32		🦈 🕼 96% 🗎					
Thttps://conne	ect.in:	1 52 :					
Insite IG [®] Setup Test - Rick's remote							
CH 1							
D.O. 8.2 ppm	21.8	3°C					
CH 2							
TSS 3 mg/l							
III	0	<					

4. Select the Setup button in the top left

5. You should enter a unique name for this MCR(for example, Lift Station 17) and you should enter the time zone the MCR is in

7:28 🕲			®	5% 🛢
1 http://192.16	58.4.1	•	~	÷
Lins Setup MCR I	ite I	<u>G</u> ®	t	
Application S	System			
Device Setu	р			
Name				
MCR rick t	est			
Time Zone				
(UTC-06:0	0) Cent	ral T	~	
Analog	Show	//Hic	le	
111	0		<	

6. Scrolling down will show the options that allow for configuration of the third party 4-20 analog inputs, the third party digital (dry contact) inputs, and configuring the modbus to communicate with the InsiteIG Multi Channel Analyzer

 If third party analog inputs are connected, select the Show/Hide for Analog Sensor Config

7:2	8 🕲	জি ৰা
	MCR rick	test
	Time Zone	9
	(UTC-06:	:00) Central T 🖂
	Analog	Show/Hide
	Sensor Config	
	Digital	Show/Hide
	Sensor	
	ooning	
	MODBUS	Show/Hide
	Config	
	Save D	evice Config
	Copyright	© 2022 InsiteIG
	111	0 <
	ଲି 🖬 100%	% n
1	Show/Hido	
	Silow/Filde	
lon	1	
ode		
	~	

4 🖻	নি 🖬 100%
Analog Sensor Config	Show/Hide
Analog	1
Mode	
Disabled	~
Analog	2
Mode	
Disabled	~
Analog	3
Mode	
Disabled	~
Analog	4
Mode	
Disabled	<u> </u>
Digital Sensor Config	Show/Hide
MODBUS Config	Show/Hide
Save Device C	onfig
Copyright © 2022	InsiteIG

8. Select the analog 1 Mode selection box and select 4-20 to activate this input. Give the signal a name that will identify the signal, for example "Sump I Level – Feet". For clarity, it is important to include the unit of measure in the name. Sensitivity at 2% will work in almost all application. Set the Low and High Events (setpoints) at your alarm levels and then the Max Scale to a full scale (20mA) input. In the example above for a sump level the Low Event could be 2, the High Event could be 8, and the Max Scale could be 10. This setup would be for a 10 foot deep well that will alarm if the level goes below 2 or above 8. Decimal values are allowed. Repeat for analog 2 thru 4 as required. Press the Analog Sensor Config Show/Hide when done.



 If third party digital (dry contact) inputs are connected to the MCR select the Hide/Show for digital sensor Config.



5 mg	জি⊿1
Digital 1	
Туре	
Disabled	~
Digital 2	
Туре	
Disabled	Ŷ
Digital 3	
Туре	
Disabled	
Digital 4	
Туре	
Disabled	~
Digital 5	
Туре	
Disabled	Ý
21	

(UTC-05:00) Eastern Time (U

Analog Sensor

Config

Disabled

Pump/Aerator

Pump/Aerator

Status

Alarm

Power Sense

Disabled

Disabled

Disabled

Disabled

Disabled

Disabled

Disabled

Disabled

Jisabled

Disabled

Jisabled

🤋 📶 98% 💼

10. Select the input to configure choosing the general type. Pump/Aerator will count starts and run time. All others are on/off.

11. Select a name for the signal. Then select Input State. Configure the remaining digital inputs as required. Press the digital Sensor Config Show/Hide when finished.



12. To configure the Modbus to communicate with an InsiteIG Multi Channel analyzer select Show/Hide for Modbus Config.



13. Select the type, Give the signal a descriptive name (for example, Aeration Train #1). Verify that the modbus address matches the address of the InsiteIG Multi Channel Analyzer (default = 1). Finally, put in the low and high setpoint for each sensor up to eight. The low and high setpoints can be configured to give notification if exceeded. When finished select Show/Hide for the Modbus Config.



7:30 🔘

Copyright © 2022 InsiteIG

14. After completing the analog, digital, and modbus configurations as required select Save Device Config.

REMOTE MONITORING

1. Run the InsiteIG app on your mobile device or go to connect.insite.com on your computer internet browser. If on a mobile device select CONNECT. Enter email and password.

7:13 🖸

- 2. Once the My Account page opens, You can monitor, add, and edit Sites, MCRs, Users, and notifications.
- Based on how the Analog, Digital, and Modbus configuration was set earlier you can see logged events by selecting Events under the Logs heading. Also under the Logs heading you can view trend graph data for up to 30 days.

Φ https://connect.insiteig.	•	21	:
Insite IG			
↔ My Account			
Max A second the			
My Account 🕸			
Welcome to your dashboard. can manage all your MCR info and programming.	Here ormat	you tion	
Sites			
2			
View List			
MCRs			
4			
View List			
Logs			
I≣ Datapoints			
i ≣ Events			
Users			
2			
View List			
	<		

@ "∥ 98% 🛍

There are four classes of users with different levels of access:

- 1- Administrators are the owner of the account and can do anything, including create users and assign managers
- 2- Managers have access to any sites/MCRs that they've been allowed to see and can be set to receive MCR notifications
- 3- Users are the same as Managers, but cannot get notifications.
- 4- View-only users can only view MCRs, and cannot update config. If a view-only user tries they'll be prevented from doing so (they can still see the current config).

The MCR does not require any periodic maintenance. However, it may be necessary to periodically clean the exterior of the MCR. This may be done with a soft brush, broom or low pressure water rinse.

DO NOT! Use hi-pressure water or a pressure washer to clean the MCR. It is likely to be damaged during pressure washing.

GUARANTEE AND REPAIR POLICY

The MCR is guaranteed for two years against defective materials and workmanship. It will be replaced or repaired free of charge during the guarantee period. Call the factory at 985-639-0006 for a return authorization number for traceability. Mark the package to the attention of the RMA number and address it to the factory at:

Insite IG RMA ### - #### 80 Whisperwood Blvd., Slidell, LA 70458.

Freight to the factory is to be paid by the customer and items should be insured in case of damage or loss of shipment.

All shipments are insured. If you receive a damaged unit, please notify InsiteIG immediately at 985-639-0006.

Repairs to the equipment not covered by the guarantee will be billed per standard service charges.







